

Environmental Management Plan



Document History

Version Number	Date of Issue	Details	Prepared By	Approved By
1.0	28/02/2019	First issue	HSEQ Advisor Facilities Manager	HSEQ Manager
2.0	14/03/2019	Managing Director review	HSEQ Advisor	Managing Director
3.0	30/04/2019	Legal requirements review	HSEQ Advisor	Managing Director
4.0	13/12/2019	Annual review of plan and objectives Updated Environmental policy with Managing Director signature	HSEQ Advisor Facilities Manager	HSEQ Manager

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5.0	23/04/2020	<p>Update of main water consumption target.</p> <p>Initiative addition: recycled water metres implementation.</p> <p>Initiative update about tyres used by business and monthly site inspections.</p>	<p>HSEQ Advisor Facilities Manager</p>	HSEQ Manager
6.0	20/11/2020	<p>Update of introduction.</p> <p>On section 7: updates on tank installation and Due diligence responsibilities in case of contamination.</p>	<p>HSEQ Advisor Facilities Manager</p>	HSEQ Manager

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1. INTRODUCTION

Transdev New South Wales (TDNSW) operates an extensive bus network in Sydney providing people the freedom to move whenever and however they choose, through environmentally-friendly transportation services that connect people and communities.

TDNSW Environmental Management Plan (EMP) is to formulate measures as part of due diligence which will mitigate adverse impacts on various environmental components, which have been identified during the environmental aspect and impact assessment, protect environmental resources where possible, enhance the value of environmental components where possible and to ensure compliance with applicable national and international regulations and standards. This management plan is reviewed and updated annually by HSEQ, Facilities, Fleet teams and Managing Director.

EMP also includes a monitoring plan to enable evaluation of the success or failure of environmental management measures, and to carry out reorientation of the plan if found necessary. It is emphasized that many of the protective and enhancement measures can be implemented by adopting suitable planning and design criteria for the organization.

The following outline is based on the general requirements of an environmental management plan consistent with the requirements under the ISO 14001 standard, SMBSC (Sydney Metropolitan Bus service Contracts) and statutory obligations related to environmental protection. Requirements are also identified and managed through TDNSW *Health, Safety, Environment and Quality (HSEQ) Management System Manual ISPQ 15.3.691*.

2. SCOPE

This EMP is applicable for Transdev New South Wales and Transdev New South Wales South (TDNSW) employees, sub-contractors and visitors on sites/depots and areas where company provides services. TDNSW sites/depots are:

- **Menai depot** - 555 Old Illawarra Rd, Menai.
- **Taren Point depot** - 33-39 Bay Road, Taren Point.
- **Revesby depot** - 29 Daisy St, Revesby.
- **Bankstown depot** - 127 Link Road, Bankstown Airport.
- **South Granville depot** - 24 Ferndell Street, South Granville.
- **Kingsgrove depot** - 6B The Crescent, Kingsgrove.
- **Mt Kuring-Gai depot** - 33 Beaumont Road, Mt. Kuring-Gai.

This EMP identifies, evaluates, controls and mitigates environmental impacts generated by TDNSW to water, land, air and biodiversity.

3. INTERESTED PARTIES

TDNSW identified interested parties needs and expectations in *Interested Parties Register* and TDNSW *Health, Safety, Environment and Quality (HSEQ) Management System Manual ISPQ 15.3.691*.

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4. ENVIRONMENTAL POLICY

Intent

As an operator and global integrator of mobility, Transdev gives people the freedom to move whenever and however they choose. We are proud to provide 10 million passenger trips across the world everyday through environmentally-friendly transportation services that connect people and communities. We recognize the importance of maintaining a high standard of environmental care in conducting our activities. Our management commits to minimizing pollution and contributing towards a sustainable future by operating our services in a manner that reaches a balance between environmental, technical, economic and social objectives.

Scope

This policy applies to Transdev NSW South Pty Ltd and Transdev NSW Pty Ltd employees and contractors.

Policy

Transdev NSW recognises the operation of bus services has associated environmental impacts. Responsible management of environmental issues is an essential component of Transdev NSW.

Reducing the environmental impact of operational and maintenance activities at all Transdev NSW locations is paramount to the business. We are committed to operations that minimize their impact on the environment, and to developing sustainable activities across the business, through:

Governance and leadership

- Demonstrate sustainability leadership in the public transport industry.
- Embedding environmental sustainability across our business.
- Managing, minimizing and controlling environmental impacts arising as a result of our activities through the continual improvement of our Environmental Management System.
- Adopting a robust and active approach to managing environmental risks.
- Empowering managers and employees to deliver improved environmental sustainability performance.
- Providing a framework for setting environmental objectives.
- Maintaining compliance with all relevant statutory and regulatory requirements and to the Environmental Management System according to ISO 14001.

Environmental and sustainability partnership

- Working with stakeholders to ensure they understand our commitment to sustainability through the provision of clear, concise and timely environmental information.
- Ensuring all employees are fully briefed about the environmental implications of their role and have the opportunity to engage in environmental improvement and community projects and initiatives.
- Working in partnership with stakeholders to encourage the modal shift towards public transport.

Preventing pollution

- Managing, minimizing and controlling pollution and nuisance arising from operations and maintenance through continual improvement according to ISO14001.
- Seeking alternative operational and technical solutions to reduce emission levels to air, land and water.
- Reducing our carbon footprint.
- Measuring and managing our carbon emissions, working towards becoming a low carbon business.
- Continuously reviewing the viability of alternative sources of energy.

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Protecting biodiversity

- Working to avoid or manage potential effects on ecosystems and biodiversity arising from the operations and maintenance activities of Transdev NSW.
- Working with suppliers that adhere to our core values and demonstrate similar key behavior.
- Minimizing consumption of natural resources and production of waste and its unnecessary disposal.



.....
Robert Macey
Managing Director –Transdev NSW
27th November 2019

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5. ROLES AND RESPONSIBILITIES

As part of governance and leadership commitment, TDNSW had determined roles environmental responsibilities, which are managed in positions descriptions and as identified in *TDNSW HSEQ Management System Manual (ISPQ 15.3.691)* and this EMP.

5.1. TDNSW Managing Director

The Managing Director is responsible for:

- Ensuring effective implementation of the Environmental Policy and to promote environmental management within the organization.

5.2. Facilities Manager

The Facilities Manager is responsible for:

- Support HSEQ, operations and assets departments with implementation and evaluation of EMP.

5.3. Operations and Workshop Supervisors/Managers

The Operations and Workshop Supervisors and Managers shall contribute to the implementation of the EMP by ensuring:

- Workplace health and safety procedures are followed.
- Workplace activities are executed as to ensure the objectives of the EMP are maintained.
- All hazards, near misses and incidents are reported, investigated and corrective action taken so as to eliminate or minimise further risk or incident.

5.4. HSEQ Manager

HSEQ Manager is responsible for:

- Ensuring environmental aspects and impacts are monitored and implemented based on this EMP.
- Reporting any major incidents to appropriate authorities with all relevant information.

5.5. All employees

All employees shall contribute to ensuring the objectives of the EMP are met as well as ensuring their work is in line with all company policies and procedures.

6. COMMUNICATION

TDNSW environmental performance and initiatives are communicated through internal channels to all employees, which are:

- Transvision
- Notice Boards
- MyTransdev app

Employees can also provide environmental improvement suggestions as identified in *TDNSW Health, Safety, Environment and Quality (HSEQ) Management System Manual ISPQ 15.3.691*.

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Decision to communicate with external interested parties is retained by the company taking into account their expectations and regulatory requirements. External communication is implemented through external channels, such as website and snap frames on buses.

External interested parties can provide environmental improvement suggestions through customer feedback channels, such as TfNSW System, emails, phone and others.

7. ENVIRONMENTAL ASPECTS, IMPACTS, LEGAL AND OTHER REQUIREMENTS

TDNSW has identified and evaluated environmental aspects and impacts generated by our operations to ensure compliance with applicable legal requirements, and if required, license and/or permits. Each potential impact has been risk assessed to ensure elimination, substitution and control actions are identified and implemented. Significant aspects and impacts identified in *Environmental Aspects and Impacts register 6.0.456* are presented in the following table and aligned with section 11 of this document, TDNSW EMP objectives and targets.

Aspect	Impact	
	As per Register	Summary
Water use at bus Wash/Wash Bay, housekeeping and Toilet grey-water.	Consumption of natural resources. Reduce the main water consumption at wash bay.	Water pollution
Daily operations and housekeeping at depots.	Contamination of water ways due to run off water.	
Electricity consumption at depots.	Contamination of waterways if the recycled water used in un-bunded and/or open areas.	
Exhaust produced from fuel consumption.	Release of greenhouses gases and atmospheric pollution.	Air pollution
Noise produce from depot workshop and parking.	Environmental disruption/ Nuisance to local residents or staff.	
Noise produce from bus engines.		
Hazardous waste generated by workshop and depot.	Contamination to landfill.	Hazardous waste and Hazardous chemicals contamination to landfill/water sources.
Fuel storage and waste generated when fuelling bus vehicles at depots fuel bay ¹ .	Spill whilst refuelling. Ground contamination.	
Fuel or oil leakage generated by on-road accidents.	Storm water contamination. Land contamination. Causing traffic congestion to local residents, road users.	
Hazardous chemicals storage and use by workshop.	Ground contamination.	

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Solid waste generated by depots.	Disposal of waste leading to land contamination.	Solid waste contamination to landfill/water sources.
Emergency Preparedness management for natural events.	Fire incident affects the air quality, storm water pollution, land contamination and cause traffic congestions to the local area.	Water pollution, air pollution and land contamination.
Purchase of vehicles. Plant and equipment use by workshop at depots.	Excessive exhaust emission. Poor capacity. High fuel consumption. Consumption of natural resources. Ground contamination. Storm water contamination.	

¹In case of new tank installation: Installation of new tanks should be planned for above ground storage wherever possible. If underground storage tanks are deemed necessary installation and management must take into account legal requirements.

In case that depot property is acquired and/or contamination has been identified due diligence process will include: Seek professional environmental advice. Obtain site information (historical and contamination information from relevant sources as there is a legal obligation to disclose it). Identify the monitoring and/or sampling regimes that need to be established to assess the extent of the contamination and arrange for the monitoring and sampling to take place. Obtain an estimate of the cost of remediation and/or contaminant recovery. Notify TDA Legal and TDA Corporate and seek advice about the reporting requirements to the local EPA. Notify the local EPA when advised by TDA or as mandatory by legal requirements.

8. ENVIRONMENTAL INCIDENTS AND EMERGENCIES

Emergency preparedness and response requirement is identified and managed in *TDNSW HSEQ Management System Manual (ISPQ 15.3.691)* and *Emergency and Crisis Management Plan ISPQ 12.0.325*.

Fuel and chemical spill and leak (small and large) emergency response is identified in *Environmental Protection Plan for Fuel tanks ISPQ 6.0.891*.

9. MONITORING

Environmental Management Plan compliance is monitored every three (3) months at quarterly meetings between HSEQ, Facilities and Fleet Team. HSEQ department is responsible for coordinating and facilitating these meetings. Monitoring ensures all activities stated in this EMP are implemented and conform to company policy.

EMP Monitoring Quarterly Meetings

<i>Meeting</i>	<i>Due</i>	<i>Responsible</i>	<i>Attendees</i>
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<i>First meeting</i>	May 2020	HSEQ Manager	HSEQ Manager
<i>Second meeting</i>	June 2020	HSEQ Manager	HSEQ Advisor
<i>Third meeting</i>	September 2020	HSEQ Manager	Facilities Manager
<i>Fourth meeting</i>	December 2020	HSEQ Manager	Assets Management Assistant Fleet Manager

10. ENVIRONMENTAL TRAINING

TDNSW employees, sub-contractors, suppliers, consultants and visitors shall receive relevant environmental training to ensure they understand their responsibilities. The training is tailored to the role of the individual according to the TDNSW Training Matrix.

Environmental training is implemented through induction modules by role, including sub-contractors. Suppliers and visitors training is implemented through site induction.

11. TDNSW EMP OBJECTIVES AND TARGETS

Activities / initiatives in this management plan are managed (scheduled / monitored) in Optimus and Phoenix Software packages. Objectives and targets are divided by environmental significant impacts identified in section 7 of this EMP.

Objective	Target	Activities/ Initiatives	Schedule/ monitoring frequency	Responsible
Water Pollution				
Contribute to healthy waterways in delivering our services.	100% grey water use in Bus wash/wash bay	All depots maintenance of water and oil separators for recycling / harvesting of water and commercial waste prior sewer system discharge in workshops and wash bays.	Monthly	Facilities Manager
		Maintenance of storm water drains fitted with drain wardens (absorbents) to keep any type of waste, leaves, litter, and other residue out of storm drains and/or gutters.	Annually	Facilities Manager
		Recycled water metres implement in all depots and monitor. Ensure recycled water meters are working correctly.	Monthly	Facilities Manager
	Grey water tanks use for toilets within applicable depots.	Monitor main water consumption. Ensure RPZ Back Flow Meters are working correctly.	Monthly	Facilities Manager

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		<p>Depot grey-water tanks used, where possible, for toilets flush are maintained and serviced.</p> <p>Identification and correction of any leaking on taps or toilets in all depots.</p>	As required	<p>Facilities Manager</p> <p>Service Delivery Manager and Leading Hand</p>
	Reduction of 10% mains water consumption based on 2019 results across all depots.	<p>Monitor main water consumption.</p> <p>Ensure RPZ Back Flow Meters are working correctly.</p>	Monthly	Facilities Manager
		<p>Depot grey-water tanks used for bus wash and where applicable for toilets flush are maintained and serviced.</p> <p>Identification and correction of any leaking or damage to water systems in all depots.</p>	As required	<p>Facilities Manager</p> <p>Service Delivery Manager and Leading Hand</p>
	Dispose 100% of waste water according to legal requirements	<p>All depots Trade Wastewater Permits obtained and compliant.</p> <p>Water samples taken in all depots.</p>	Quarterly	<p>Facilities Manager</p> <p>Leading Hand</p>
		<p>Compliance with disposal and containment of all fluid wastes generated by workshop.</p>	Weekly	Leading Hand
		<p>Compliance with disposal and containment of vehicle parts generated by Sub-contractors.</p>	Weekly	Facilities Manager
		<p>Workshop control water pollution by using non-toxic soaps, detergents and cleaning products.</p>	Weekly	Leading Hand
		<p>Oil separators installed, used and maintained in the workshops.</p>	Monthly	Facilities Manager
Reduce environmental impact caused by electricity consumption.	Maintain electricity consumption based on 2019 results in all depots.	<p>Electricity monitoring to identify excessive use.</p>	Monthly	Facilities Manager
		<p>Electricity management systems (motion sensors) implemented and maintained in all depots.</p>	As required	Facilities Manager
		<p>LED lights installed and maintained in all depots.</p>	As required	Facilities Manager
		<p>Air conditioners in all depots maintained and temperature in offices</p>	Monthly	Facilities Manager

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		set in an optimal range (Approximately between 20 Celsius and 26 Celsius).		
		Implement campaign to reduce electricity across all depots.	Planned for Q2 2020	HSEQ Manager / Facilities Manager
Air pollution				
Reduce air pollution environmental impact caused by our services.	Ensure 100% of our bus vehicles comply with air pollution obligations and conforms to fuel consumption.	Implementation of preventative maintenance to each vehicle in our fleet which is consistent with the bus manufacturer's specification or better, and compliant with the NSW Bus Operator Accreditation Scheme (BOAS). Compliance with Heavy Vehicle inspections by RMS.	Weekly as per Maintenance schedule	Fleet Manager
		Implementation and monitoring of RMS Clean Fleet Policy and program.	Every two years	Fleet Manager/ HSEQ Manager
		Use of Caltex Ultra Low Sulphur Diesel Fuel for Buses.	Weekly	Procurement Manager /Facilities Manager
		Selective vehicles fitted with automatic idle shutdown.	As required	Fleet Manager
		Development, implementation and monitoring of fleet replacement programme.	Annually	Fleet Manager
		Black smoke monitoring as part of preventative maintenance of bus vehicles.	Quarterly	Fleet Manager
		Acquisition of efficient tyres. Wider tread tyre – longer tyre life.	Monthly	Procurement Manager /Facilities Manager
		Comply with noise legal requirements.	Ensure 100% compliance with noise legal requirements.	Monitoring of noise level in South Granville as per lease contractual requirements.
Implementation of preventative maintenance to each vehicle in our fleet which is consistent with the bus manufacturer's specification or better,	Weekly as per			Fleet Manager

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		and compliant with the NSW Bus Operator Accreditation Scheme (BOAS). Compliance with Heavy Vehicle inspections by RMS, each vehicle is inspected every six months.	Maintenance schedule	
Hazardous waste and Hazardous chemicals contamination to landfill/water sources				
Manage and monitor hazardous waste storage and disposal complies with legal requirements.	Ensure hazardous waste storage and disposal is 100% compliant with legal requirements.	Collection and disposal of waste tyre and used batteries by licensed companies' compliance. Maintained written statements and tracking receipts are kept in a folder and entered in a register.	Monthly	Procurement Manager /Facilities Manager
		Collection and disposal of used oil, rags, filters, batteries, scrap metal, tyres and used spill absorbent by licensed contractor. Maintained written statements and tracking receipts are kept in a folder and entered in a register.	Monthly Monthly	Procurement Manager /Facilities Manager
		Workshop staff training on correctly dispose / recycle waste.	Annually	Fleet Manager
		Implement and maintain SDS register and SDS kept in workshops.	Quarterly	Fleet Manager / HSEQ Manager
		Implementation and review of spill clean procedure and TDNSW crisis and emergency management plan.	Annually	Managing Director / HSEQ Manager
Manage major Fuel Tank Leakage/ Land Pollution in depots is compliant with legal requirements.	Ensure 100% compliance with legal requirements.	Review of environmental protection plan for fuel tanks.	Two years/ As required.	Facilities Manager
		Implementation of environmental protection plan for fuel tanks, as scheduled in Optimus.	Monthly	Facilities Manager/ Fleet Manager
		Implementation and monitoring of monthly safety and environment inspections.	Monthly	HSEQ Manager / Operations Manager / Fleet manager
		Review and monitoring of Statistical Inventory Reconciliation Analysis	Monthly	Facilities Manager

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		(SIRA) report from all depots fuel tanks.		
		Calibration of automatic integrity testing in sites with Underground Petroleum Storage Systems (UPSS).	Annually	Fleet Manager / Facilities Manager
		Implementation and monitoring of weekly In-Tank leak test for UPSS (Menai and Revesby depots).	Weekly	Fleet Manager / Facilities Manager
		Annual servicing for fuel pumps in all depots fuel bays.	Annually	Facilities Manager
		Implementation of integrity test every 10 years or as required for fuel tanks and scheduled in Optimus.	10 years	Facilities Manager
		Implementation of TDNSW Incident Management for Fuel or other chemical Storage System.	Every two years	Facilities Manager / Fleet Manager
		Implementation and review of Loss Monitoring Procedure.	Every two years	Facilities Manager
		Ensure copy of Environmental Protection Plan for Fuel Tanks is located at depots workshops.	Every two years/ as required	Facilities Manager
		Check every 6 months of ground water wells that are fitted in depots with UPSS, as per scheduled in Optimus.	Six months	Facilities Manager
		Maintain Above Petroleum Storage Systems (APSS) self bunded tanks or bunding around the tank, as per scheduled in Optimus.	Bi-monthly	Facilities Manager
Manage on-road accidents that cause oil/fuel leakage complies with legal requirements.	Ensure 100% compliance with legal requirements.	Monitoring of on-road major spills incident reports from OCC.	As required	HSEQ Manager / Operations Manager
		Review of environmental protection plan for fuel tanks.	Two years/ As required.	Facilities Manager
		Implementation of environmental protection plan for fuel tanks, as scheduled in Optimus.	Monthly	Facilities Manager/ Fleet Manager
		Workshop service vehicle spill kits maintenance in all depots.	Weekly	Facilities Manager / Fleet Manager

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		On-road accidents attend by workshop trained staff members.	Annually/ as required	Fleet Manager
Comply with hazardous chemicals management requirements.	Ensure 100% hazardous chemicals used in workshops have Safety Data Sheets (SDS)	Audit of respective Depot Chemical Registers for compliance.	Annually	HSEQ Manager
Solid waste contamination to landfill/water sources				
Reduce solid waste generation.	Reduce paper and print resources.	Implement new printers with smart card tap and monitor usage of paper and print resources.	Planned for Q3 2020	Facilities Manager
	Increase recycling by 1% based on 2019 results.	Implement recycling campaign to reduce paper and printing wastage.	Planned for Q2 2020 Reviewed Annually	HSEQ Manager/ Facilities Manager
Water pollution, air pollution and land contamination - Emergency Preparedness Management				
Comply with emergency preparedness.	Prepare 100% employees for a fire/emergency evacuation event.	Implementation and maintenance of fire extinguishers on Buses.	As required	Facilities Manager
		Implementation and maintenance of fire suppression system on Buses.	As required	Fleet Manager
		Implementation and maintenance of firefighting equipment and obtain Annual Fire Safety Statements (AFSS).	Annually	Facilities Manager
		Trained fire wardens and first aiders in all depots.	As required	HSEQ Manager/ Training Coordinator
		Implementation and review of evacuation plan and Emergency & Crisis Management & Response Plan.	Every two years	HSEQ Manager / Managing Director / Senior Leadership Team
		Implementation and monitoring of fire and evacuation drills.	Quarterly as per 2020 scheduled	HSEQ Manager / Operations Manager / Assets Manager

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		Implementation of electrical testing and tagging in all depots.	Six months or as required	Facilities Manager
Water pollution, air pollution and land contamination - Plant & Equipment Management				
Manage and monitor sub-contractors and suppliers.	Ensure vehicles purchased are 100% compliant with client requirements.	Ensure TDNSW acquire TfNSW selected model buses only.	Annually	Procurement Manager / Fleet Manager
		TDA National contracts monitored at local level.	As required	Facilities Manager/ Contracts Manager
		Implementation and monitoring of RMS Clean Fleet Policy and program.	Every two years	HSEQ Manager / Fleet Manager / Facilities Manager
		Implementation and monitoring of Bus Operator Accreditation Scheme (BOAS).	Annually	HSEQ Manager / Operations Manager / Fleet Manager
		Implementation and monitoring of on-site quality inspection during bus manufacture. Feedback given to bus manufacturer for continual development.	As required	Fleet Manager
	Ensure 100% of company bus vehicles are disposed according to legal requirements.	Bus vehicles are sold or transferred to other bus companies/other states businesses. Recycle of old/write off buses parts.	As required	Fleet Manager
		Recycling of disposed vehicles by scrap yard. The scrap yards are registered with the EPA, and receipts are provided and maintained by Transdev. All oils and fluids are drained prior to vehicle being send to scrap.	As required	Fleet Manager
		Implementation of regular maintenance and repair to ensure vehicles achieve their life expectancy.	Annually	Fleet Manager
		Reuse of old vehicles for non-route service or training purpose.	As required	Fleet Manager

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	Ensure 100% of sub-contractors and suppliers are monitored and evaluated.	Evaluation of Sub-contractors and supplier as identified by business unit and company requirements.	Annually	Contracts Manager
		Monitoring/auditing of Sub-contractors and suppliers.	As required	Contracts Manager
Maintain reliability of our infrastructure to ensure we meet environmental obligations.	Ensure plant and equipment at workshops are 100% compliant with legal requirements.	Maintain registration of Plant & equipment with Safe Work NSW.	Annually	Facilities Manager
		Implement and maintain plant & equipment risk assessments.	As required	Facilities Manager
		Maintain calibration/service of Plant & equipment.	As required	Facilities Manager
Stakeholders Management				
Incorporate stakeholders' environmental needs and values into our decisions and regulatory submissions.	Engage with stakeholders to understand what they need and value, including environmental considerations, from across our services.	Develop, implement and maintain stakeholder engagement plan.	As identified by Stakeholder Engagement Plan.	Customer and Stakeholder Engagement Manager

12. AUDITING

Internal and external auditing as per *Audit procedure 15.3.774* and *HSEQ Audit schedule*.

13. CORRECTIVE ACTIONS

Corrective actions are manage as per *Audit procedure 15.3.774* and *continual improvement and control of non-conformances procedure ISPQ 15.3.857*.

14. MANAGEMENT REVIEW

Management review requirements are outlined in the *Annual Management Review 12.4.877* document.

Review of this environmental management plan would be undertaken:

- Following significant environmental incidents.
- When there is a need to improve performance in an area of environmental impact.
- Annually as part of the business planning process.

15. CONTINUAL IMPROVEMENT

Continual improvement requirement is identified in *TDNSW Health, Safety, Environment and Quality (HSEQ) Management System Manual ISPQ 15.3.691*.

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16. REFERENCES

- Environmental Policy ISPQ 6.1.65
- Environmental Aspects and Impacts register ISPQ 6.0.456
- Storage Systems Fuel System Operation Plan ISPQ 6.0.891
- Audit procedure ISPQ 15.3.774
- HSEQ Audit schedule
- Continual improvement and control of non-conformances procedure ISPQ 15.3.857
- Annual Management Review 12.4.877

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